



Gwasanaeth Charchardai
a Phrawf EM yng Nghymru

HM Prison & Probation
Service in Wales

HMPPS in Wales

PPO Presentation

Discussion:

- Concerns
- Process Implemented
- Oversight
- Improvements

Caveats

This process is not perfect

This process may not work for every group

Concerns

‘The number of self-harm incidents was high and significant recommendations from the Prisons and Probation Ombudsman (PPO) on deaths in custody had not been met.’

HMP Swansea, HMCIP Report August 2017:

‘There had been four self-inflicted deaths in the period before the 2014 inspection. The Prisons and Probation Ombudsman (PPO) had made a number of recommendations as a result of those deaths. On this occasion we found that since that inspection there had been four more such deaths, but significant and highly relevant PPO recommendations had not been implemented. This was inexcusable.’

Process, what we changed:

Immediately following a death in custody:

- Worked with GLD and PPO to develop a checklist of items required following a death in custody.

On receipt of the initial PPO draft report:

- Prison Group Safety Lead liaises with the establishments and organises a multi-disciplinary team to discuss the actions and recommendations.

Process, what we changed:

On receipt of the initial PPO draft report:

- Following the multi-disciplinary meeting the Prison Group Safety Lead develops an initial draft of the actions and receives approval from the team before submission.

On receipt of the initial PPO draft report:

- The Prison Group Safety Lead works with the Safety Team caseworker to re-draft the actions and receives a final approval from the multi-disciplinary team.

Requests to Alter / Reject Recommendations:

- Work with the Safety Caseworker and the PPO Investigator to discuss concerns and appropriate methods of escalation.

Process, what we changed:

On receipt of the final PPO Report:

- The final report, recommendations and actions are shared with all establishments in Wales from the Director, with a request that they all take action to ensure they are complaint

On receipt of the final PPO report:

- The Prison Group Safety Lead adds the recommendations and action to the overall PPO recommendations for the establishment

Process, what we changed:

Ongoing Actions:

- On a regular basis establishments are asked to provide an update against their PPO recommendations and provide evidence of them being undertaken.

Ongoing Actions:

- Quarterly meeting with the Executive Director to challenge and provide oversight of actions being completed

Improvements Experienced:

- Reduction in workload for the establishments
- Consistent approach to developing actions:
 - Awareness of similar recommendations
 - Awareness of repeat recommendations for the group
- Awareness and Collaboration between establishments
 - Earlier awareness of actions allowing establishments to take proactive measures – issue guidance / training etc.
 - Working together on repeat recommendations
- Number of recommendations now implemented :
 - February 2018 – 60% fully implemented
 - 17 from 28
 - February 2019 – 85% fully implemented
 - 36 from 43

ANY
QUESTIONS

