

HOW CAN WE HELP?

- We don't celebrate good practice – PPO could emphasise positive work
 - PPO should order recs in order of priority
 - PPO should use influence re sentencing etc.
 - Complaints – could PPO approach a prison at outset of an investigation to see if the complaint can/should be resolved?
 - Direct conversation with prison would help. Should SCCT have a different role?
 - SPOC at SMT+ level (regular engagement with Prison Group Directors)
 - Make Governors a bigger part of the process
 - Facilitate joint engagement
 - Encourage local ownership of reports/recs
 - PPO should visit more prisons
 - Review our role in influencing HMPPS policy and ministers. Do we use our voice effectively enough in big picture discussions?
 - PPO can/should comment on why people are in custody in the first place. Comment that prisoners may be sat in prison with a range of needs that cannot be met by the prison
 - Should healthcare recs be made to the commissioner not the head of healthcare. HoH may not have responsibility for mental health/drugs
 - Refresh the proforma for required information post-incident for PPO
 - Healthcare recommendations to Commissioner and copied to Governor
 - Quality investigations = confidence in the report
 - Can we produce more visual content to be shared at staff briefings?
- Build stories from PPO investigations into SASH training