

# **Update from the PPO**

Nigel Newcomen
Prisons and Probation Ombudsman

Michael Loughlin
Deputy Ombudsman, Fatal Incidents

INQUEST Lawyers, 11th November 2015



# Agenda

- Update since 2012
- Stats 2014-15
- Stats 2015-16
- Performance
- Coroners and stuff
- Learning lessons
  - Self-inflicted deaths 2013-14
- Outcome focus
- Future



## PPO 2012 talk to Inquest lawyers

#### Key challenges:

- Demand
- Resources
- Focus on identifying and disseminating learning
- Focus on investigation timeliness and quality
- Focus on outcomes
- Considerable progress internally but troubling increases in deaths in custody



## **Statistics: 2014-15**

### PPO investigated 250 deaths in 2014-15:

- + 5%
- 155 natural cause deaths (+ 15%)
- 76 self-inflicted deaths (- 16%)
- 62% natural causes
- 30% self-inflicted
- 2% homicide
- 6% other



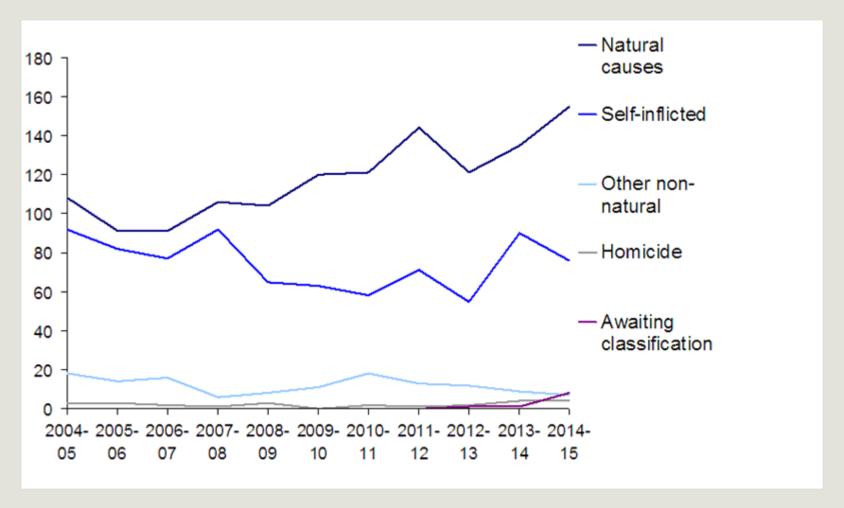
# Statistics: 2015-16 (half-year)

#### 153 new fatal incident investigations already

- + 29%
- + 8%(natural causes)
- + **59**% (self-inflicted)
- 50% natural causes
- 39% self-inflicted
- 2% homicide
- 9% other and not yet classified



## **Deaths Investigated By Type**





### **Learning Lessons publications 2014-15**

- Risk factors in suicide
- Suicide monitoring
- Self-inflicted deaths 2013-14
- Deaths of young adults
- Deaths of Travellers
- Deaths in segregation
- Deaths related to NPS
  - Complaints about maintaining family ties
  - Complaints from women and young people
  - Complaints about Rule 39 mail



### Self-inflicted deaths in 2013/14

89 in 2013/14, a 64% rise on 2012/13. What lies behind this rising toll of despair?

- Must be some impact from 28% reduction in prison staff and sustained prison population
- But no clear evidence and some settings without reductions (HSE, private sector) also suffered increased suicides
- Also need to note rise in suicide in the community
- Instead, some new variables and, worryingly, many familiar ones



### Self-inflicted deaths in 2013/14

- More deaths in first month
- More had less than two hours out of cell
- Fewer charged with violent or sexual offences
- Significant number of restraining orders
- Weaknesses in risk assessment and ACCTs
- Impact of disciplinary sanctions not recognised
- Links to bullying and intimidation not made



#### Self-Inflicted Deaths in 2013/14 - Lessons

- Actively look for risk factors during reception
- All prisoners should receive an induction
- First month in prison especially risky
- More responsive mental healthcare
- Minimise restrictions on contact with family
- Limited regime increases vulnerability
- Avoid use of segregation should be exceptional
- ACCT should be holistic properly implemented
- Bullying can increase the risk of suicide
- Effective emergency response



## Performance

### Initial reports issued within target:

```
2010/11 - 15%
```

$$2015/16 - 100\%$$
(ytd)



## Coroners

#### Clinical reviews:

- Training with NHS England
- Coroners concerns about qualifications of clinical reviewers.

#### PPO investigator attendance at inquests:

 Coroners unnecessarily calling PPO investigators to inquest and preinquest hearings. Difficult to resource.

#### <u>Post-mortem and toxicology reports:</u>

Increasing delays – sometimes leading to suspension of investigation.

#### Timeliness:

Improved but coroners want them earlier. Not usually possible.

#### **Evaluation:**

- Stakeholder feedback.
  - 84% said reports good or very good
  - Only 71% said they received adequate communication during investigation.



## Focus on outcomes

- PPO refocused on outcomes
  - Carry out independent investigations to make custody and community supervision safer and fairer.
- New communication strategy to increase impact.
- Development of policy function.
- Joint working
  - HMIP follow up on all FII investigation recommendations.
  - Discussions with IMB's to undertake a similar role.
- Innovations
  - National learning lessons seminars for custodial managers from NOMS\HO to discuss best practice and areas for improvement.



# Challenges

#### **Deaths increasing**

- More older prisoners
- Sharp and unexplained increase in suicide 2015-16
- No let up in demands on PPO and some new ones
  - Extension of PPO remit:
    - Complaints from secure training centres
    - Deaths in local authority children's homes
- No progress on statutory footing
- Significant pressure on resources expected
- No foreseeable reduction in demand for independent PPO